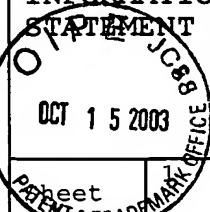


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U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Substitute for Form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT 		Application Number	10/002,771
		Filing Date	November 2, 2001
		First Named Inventor	T. UENO
		Group Art Unit	2175
		Examiner Name	Not Yet Assigned THUY PARDO
Sheet 1	of 1	Attorney Docket Number	01707/LH

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TP	F	DE	100 29 455	A1	MITSUBUSHI INTERNATIONAL GmbH	07-19-2001		

Examiner Signature		Date Considered	6/21/07
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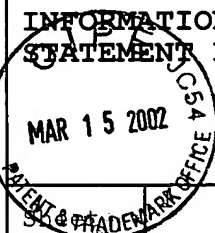
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		Group Art Unit	2175
		Examiner Name	Thuy Pardo
of	2	Attorney Docket Number	01707/LH

U.S. PATENT DOCUMENTS

Exam. Inits*	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion

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			*English language Abstract Only					

Examiner Signature		Date Considered	6/21/04
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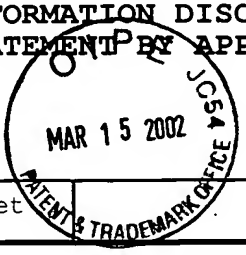

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Substitute for Form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT 		Application Number	10,002,771
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		First Named Inventor	Toshio UENO
		Group Art Unit	2175
		Examiner Name	THUY PARDO
Sheet	of	Attorney Docket Number	01707/LH
OTHER PRIOR ART - NON-PATENT LITERATURE DOCUMENTS			
Examiner Initials ¹	Cite No. ¹	Include name of author (in CAPITAL LETTERS), title of article, title of item, date, page(s), volume-issue number(s), publisher, city and/or country where published	T ²
TP		U.S. Serial No. 09/813,209, filed March 20, 2001, entitled TECHNICAL SUPPORT SYSTEM, inventor: Mineo Nozaki and Toshio UENO	
Examiner Signature			Date Considered
			6/21/04

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